

INFORMATION DISCLOSURE CITATION (Use several sheets if necessary)		ATTY DOCKET NO. NCRC-0011-US (9172)	SERIAL NO. 09/587,302
		APPLICANT(S): Hoa Thu Tran, et al.	
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### U.S. PATENT DOCUMENTS

*EXAMINER INITIAL	TRADEMARK OFFICE	DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
sea	A.	5,303,383	4/12/94	Neches et al.			
sea	B.	5,640,584	6/17/97	Kandasamy et al.			
sea	C.	5,872,904	2/16/99	McMillen et al.			
	D.						
	E.						
	F.						
	G.						
	H.						
	I.						

### FOREIGN PATENT DOCUMENTS

		DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION YES      NO
	J.						
	K.						
	L.						
	M.						
	N.						
	O.						
	P.						

### OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)

sea	Q.	AN INTRODUCTION TO NT SERVICES, pp. 1-14, printed from web site <a href="http://www.commssoft.com">http://www.commssoft.com</a> , dated at least as early as May 18, 2000.
sea	R.	SERVICE CONTROL MANAGEMENT, CONFIGURATION MANAGER MODULES, pp. 1-3, printed from web site <a href="http://www.ntsoftdist.com">http://www.ntsoftdist.com</a> , dated at least as early as May 18, 2000.
sea	S.	Microsoft Corporation, SERVICE CONTROL MANAGER, pp. 1-6, printed from web site <a href="http://msdn.microsoft.com">http://msdn.microsoft.com</a> , January 5, 2000.
	T.	
	U.	
	V.	

EXAMINER

Charles Anya

DATE CONSIDERED

8/14/03

\*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.